IMPACT REPORT JAY 161H INF

WORLD REFILL DAY







World Refill Day is a global public awareness campaign designed to **accelerate the transition away from single-use plastic and towards reuse systems**. Together with our partners and supporters, we're building an unstoppable global movement of everyday activists, NGOs and sustainable businesses uniting behind a shared message that we need to see action on plastics, and reuse is the solution.

This year, which was only the third time we've run the campaign as a global initiative, our theme was 'reimagining the future,' and our activity focused around changing the narrative when it comes to single-use plastic and creating an alternative vision of the future. Together with our partners and allies, we generated over 600+ pieces of media coverage and reached millions of people around the world, centring the conversation and positioning reuse as a solution to the plastic crisis. Thousands of everyday activists, celebrities and campaigners also got involved on social media, inspiring change and encouraging others to choose to reuse.

We also launched the first Global Reuse Summit, bringing together over 40+ thought leaders, industry experts, policy makers and community activists to learn, share and be inspired as we united to drive the transition from single-use to reuse, and tackle the global plastic and climate crisis we currently face.

We couldn't do this work without the support of our incredible partners and our thanks goes out to them, alongside our ally NGOs and community of City to Sea supporters. Together we're powering lasting change, from grassroots to government.

Natalie Fée, Founder & CEO, City to Sea





IT'S TIME FOR A REFILL REVOLUTION



The overproduction and consumption of single-use plastic is creating a **global environmental and humanitarian crisis.** Every year around the world we use millions of tonnes of single-use plastic and it's becoming clear that **we cannot recycle our way out of the problem**.

Plastic is not only polluting our planet, and contributing to the climate crisis, but it's making its way into our bodies through the air we breathe and the food we eat. Plastic production and disposal, especially via incineration or landfill, disproportionately impacts communities of colour, low-income communities and indigenous communities by polluting the air, water, and soil that we need to survive.

We urgently need to shift from our disposable, single-use culture to a more sustainable, circular future, with reuse & refill at the centre.

The good news is, we already have the tools we need to change the world. A reusable future is possible and World Refill Day was created to amplify the solutions and drive the transition from single-use towards reuse systems.

WORLD REFILL DAY – OUR GOALS



- GET PEOPLE TALKING ABOUT REFILL & REUSE. World Refill Day provides a global comms opportunity to get everyone talking about refill and reuse, building awareness and helping us to reimagine the future we want and need to see.
- ENCOURAGE INDIVIDUALS TO #CHOOSETOREUSE. On June 16th we encouraged consumers to choose to reuse, growing demand for packaging-free options, driving sales and building new consumer habits and behaviours.
- CELEBRATE REFILL HEROES AROUND THE WORLD and highlight the progress that has been made and shining a light on the individuals, businesses and brands that have been leading the way.
- MOBILISE COMMUNITIES. World Refill Day is about uniting community action and encouraging and supporting businesses, community groups and local authorities around the world to tackle single-use plastic and introduce localised reuse systems, creating change on the ground where they live.

OUR IMPACT IN 2023

WORLD REFILL DAY 16TH

- Activity in 83 countries around the world.
- 600+ pieces of media coverage with a potential, estimated reach of over 1 BILLION people around the world!
- Estimated, potential social media reach of 58 million+ (#WorldRefillDay)
- Over 25,000 individual social media posts using #WorldRefillDay
- #WorldRefillDay trending in the UK for most of the day.
- More than 1,000 people signed up for the Global Reuse Summit
- 41 speakers, case studies and businesses were featured in the Summit covering a range of topics from global policy, to business innovation and the role our communities and cities played in driving the transition from single-use to reuse.
- Over 200+ NGOs, brands and organisations from around the world engaged with the campaign on social or media.
- 50,000 video views of our World Refill Day launch film.
- Support from 40+ celebrities and influencers including Jack Johnson, Deborah Meadon, Hugh Fearnly-Whittingstall, Darcy Bussell, JB Gill, and many more...
- We now have **over 500,000 Refill app downloads** helping more people find places to eat, drink and shop with less waste. In June **we more than doubled the number of people using the app** with 37,079 NEW downloads (almost double 2022). 67% of app users were in the UK with 33% international.



CHANGING THE NARRATIVE



One of the key objectives for World Refill Day is to **normalise refill and reuse** – rebuilding habits and inspiring people who might not have thought about it before to find out what they can refill and reuse. Behavioural psychology shows that people **need to know that others are taking action to know that their actions will make a difference.**

To build momentum and drive awareness, we launched a digital engagement campaign which was driven by user generated content showing pictures of people refilling and reusing. This was seeded by ambassadors and influencers and curated using the hashtag #WorldRefillDay. This was designed to create a social norm for refill (the more people see others carrying out a behaviour, the more likely they are to try it themselves).

60 MILLION+

Estimated social media reach for #WorldRefillDay

40+

Influencers supported the campaign

613

Pieces of media coverage

25,000

Individual social media posts



It was #WorldRefillDay on Friday and just a small reminder that when you opt for a refillable bottle over bottled water you save \$1,350 a year. And countless bottles of plastic. If you have access to clean water and the ability it just makes sense! (Dress is second hand).



10:54 am - 18 Jun 2023 - 10.2K Views

REIMAGINING THE FUTURE





This year, our theme was 'reimagining the future,' and our activity focused around changing the narrative when it comes to single-use plastic and creating an alternative vision of the future.

Hear from some of our ambassadors and Global Reuse Summit speakers as they share their vision for a reusable future.....

























這天鼓勵大家自備容器去承裝物 品,辦免使用一次性的塑膠容器 和包裝,從源頭減少塑膠垃圾污 染



















ACTIVITY IN 80+ COUNTRIES AROUND THE WORLD















HELPING PEOPLE EAT, DRINK & SHOP WITH LESS WASTE





FREE WATER REFILLS

More than **340,000** water Refill Stations, globally!



WATER FOUNTAINS

Find over **241,000** public water fountains across the world.



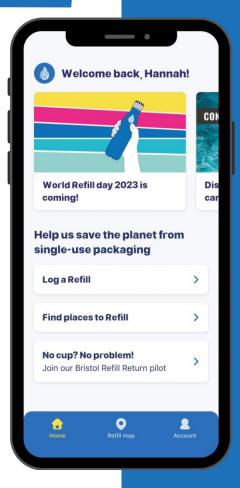
COFFEE ON THE MOVE

11,000+ Coffee shops offering discounts and rewards using reusables. You can now search for borrow and return options as well!



PLASTIC-FREE SHOPPING

Find over **7,000** zero waste shops and plastic free options.



A key objective of World Refill Day is to make refill and reuse, easier than ever before by connecting people to places they can eat, drink and shop with less plastic.

The global Refill app now has now been downloaded more than 500,000 times, demonstrating consumer demand and proving that people are looking for solutions and alternatives to single-use plastic packaging.

75% of app users say the Refill app has significantly helped them to reduce the amount of plastic they use, and users are far less likely to use a single-use plastic cup, bottle or container after downloading the app.

REFILL COMMUNITY ACTIVATION

In towns and cities all across the globe our Refill Schemes reached out to their communities and bought World Refill Day to life.

- Refill Japan hosted a number of events in Japan during National Refill Week including WRD. Students from Fukushima University and members of Refill Kushima gathered at the bunny shaped fountain in front of Fukushima a popular tourist site!
- Refill Eastbourne launched more incredible Dolphin fountains which were officially opened by the Mayor on World Refill Day.
- Refill Gorleston Celebrated World Refill Day with a stand at <u>Great Big Green Week</u> at Market Gates, including hand sewn Refill Droplets made by 'Say It With Stich'. They also highlighted their NEW Refill Station <u>Pavilion Theatre & Bandstand Gorleston</u>.
- Destination Southend-on-Sea Promoted <u>Refill on the Southend Pier</u> where the Climate Change team spoke to visitors and local businesses about refill and reuse systems
- Refill Swindon The Swindon Hub hosted a stand where they talked with Hub folk and the public about the many good reasons to move from single-use to reuse. The Hub offered a free refill to anyone who ordered a tea / coffee in a reusable cup from their cafe! They also released a press release to local MPs & wrote to all local schools, parish councils, borough council, & Parliamentary candidates asking them to support WRD & reuse over single-use. They had a WRD dedicated show on local radio! All activities here.
- Refill Lancing <u>Hosted an event</u> on WRD at the beach & stall at a local Green Dreams event during Big Green week on 18th June.
- Destination Norfolk Norfolk County Council provided a Refill fountain at Royal Norfolk Show in June, offering free refills to visitors to the Council stand.
- Our Delivery Partners in Chile, the UEA and Switzerland all got involved on social media sharing tips for living with less plastic and highlighting the Refill Stations in their country.



















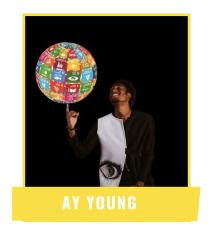


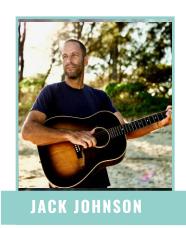
OUR AMBASSADORS & SUPPORTERS







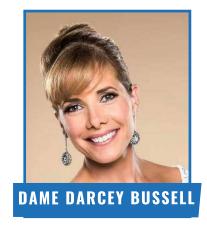
















Check out the full list of World Refill Day supporters, including more new supporters for 2023 on the website here.

























THE GLOBAL REUSE SUMMIT

This <u>World Refill Day</u>, we launched the world's first 'Global Reuse Summit' – a **free digital event for change-makers**, **business leaders**, **policy makers and innovators to learn**, **share and be inspired** as we unite to drive the transition from single-use to reuse.

Hosted LIVE on June 16th (World Refill Day), by City to Sea founder and more than 30+ inspirational speakers from around the world, we created a shared vision of the future we want and need to see.

From brands and businesses, to researchers, campaigners and activists, we heard from leaders in the space covering all aspects of the refill and reuse movement, including global policy, business innovation, and localised system change.

Check out the <u>Summit highlights</u>, or visit the site to catch up on the full event <u>here....</u>



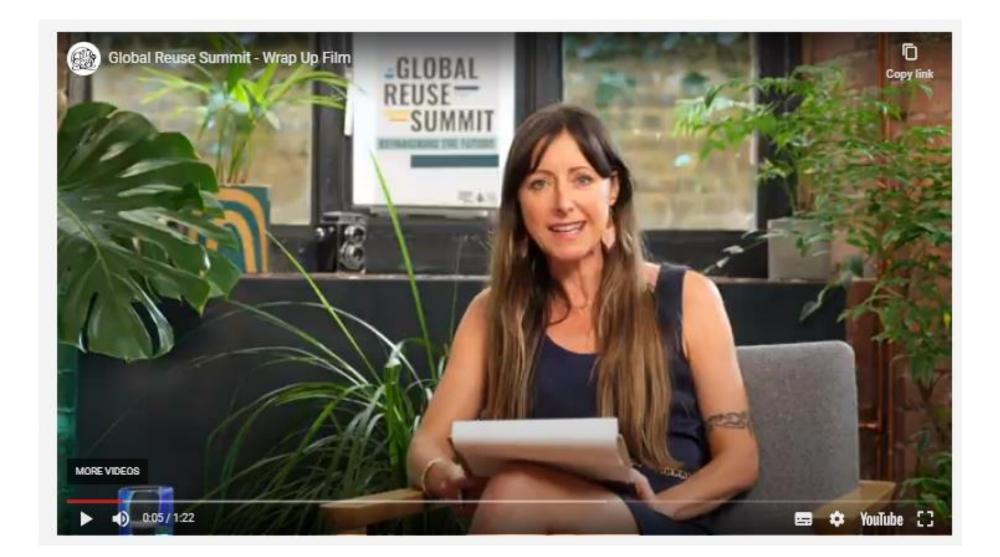






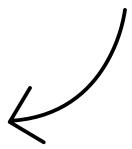








Check out the Summit highlights, or visit the site to catch up on the full event here....



SUMMIT SPEAKERS





NATALIE FEE

Founder of City to Sea (Global Reuse Summit host)



VON HERNANDEZ

Global Coordinator, Break Free From Plastic



CATHERINE CONWAY

Founder of Unpackaged



STUART CHIDLEY

Co-founder, Beauty Kitchen



PAULA CHIN

Senior Policy Advisor, WWF



CHRISTINA DIXON

Ocean Campaign Leader, Environmental Investigation Agency



DR MAGASH NAIDOO

Head: Circular Development; ICLEI World Secretariat



MACY ZANDER

Reuse Communities Policy and Engagement Officer at Upstream



LIVVY DRAKE

Sustainability and Behaviour Change Consultant



STEVE FLETCHER

Director, Global Plastics Policy Centre, University of Portsmouth

PLUS speakers from:

#break**free**fromplastic











































Check out the full list of speakers here: www.refill.org.uk/global-reuse-summit-speakers/



















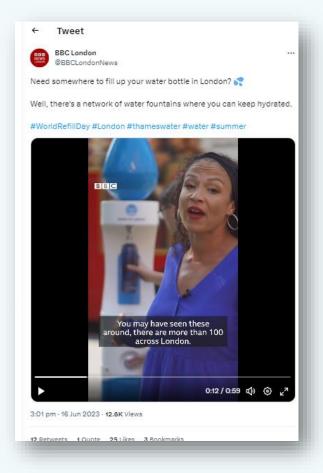




MED A & DGTAL ACTIVATION



MEDIA SUMMARY





This year's World Refill Day secured more media coverage than ever before – 50% up on 2022. The campaign was covered in 32 countries with a total estimated, potential reach of close to 1 billion spread out across more than 600 articles.

The coverage included global coverage including Yahoo Taiwan, Associated Press (AP) and Naver in Korea. In the UK, where the campaign started, we secured coverage in national publications such as; the The Times, BBC and The Guardian. In addition, we generated wide-spread local coverage led by Refill Schemes, local authorities and our own targeted trade and regional stories.

TOTAL	 No of pieces: 614 Reach: 1 Billion potential reach
BREAKDOWN	 International publications: TOTAL: 473 across 32 countries National UK based publications: TOTAL: 141 Highlights: The Times, Naver (Korea), Associated Press, Bloomberg, BBC, Country Living, Evening Standard, Yahoo Taiwan, The Guardian Trade/targeted local: Edie, Circular Online, Packaging Today and Packaging Europe, Bristol 24/7, Bristol Post/Live, BBC Bristol

HIGHLIGHTS







THE TIMES













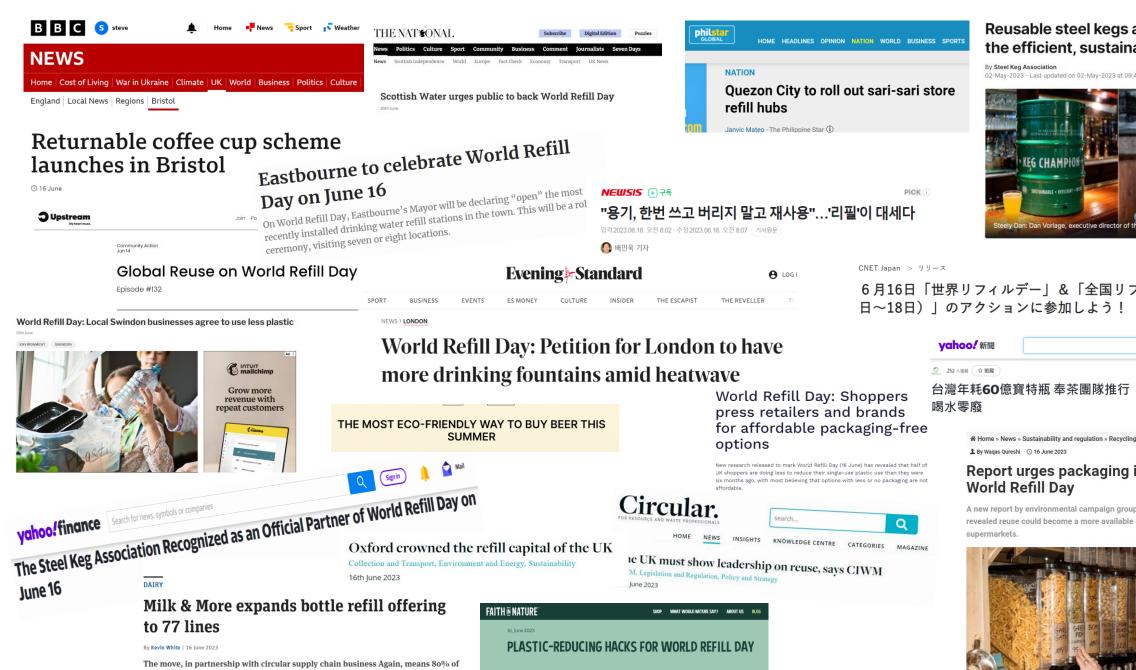












its volumes are now sold with zero-waste packaging

Reusable steel kegs and casks: the efficient, sustainable choice

Dan: Dan Vorlage, executive director of the Steel Keg A

02-May-2023 - Last updated on 02-May-2023 at 09:45 GMT

6月16日「世界リフィルデー」&「全国リフィル週間(6月9 日~18日) | のアクションに参加しよう!

> 台灣年耗60億寶特瓶 奉茶團隊推行「RF100」號召企業 喝水零廢

💄 By Waqas Qureshi	① 16 June 2023	
Deport II	raes nackaging innovation on	

Add to Bookmarks

Report urges packaging innovation on World Refill Day

A new report by environmental campaign group City to Sea and Re has revealed reuse could become a more available option for consumers in UK



MAKING A SPLASH ON SOCIAL MEDIA





World Refill Day is predominately a digital campaign, with social media used as the primary channel to reach and engage people.

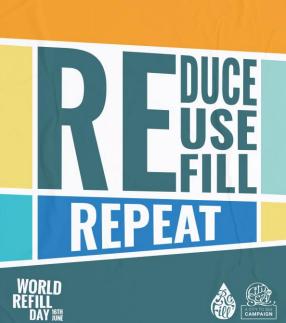
- We had an estimated, potential reach of around 60 million people This is calculated based on the estimated reach of everyone who posted on social media using the campaign hashtag #WorldRefillDay.
- The hashtag was used around 25,000 times, by almost 20,000 individuals in 80+ countries around the world demonstrating the global reach of the campaign.
- We were also TRENDING on social media in the UK, peaking at #2
- The campaign digital toolkit and social media pack was downloaded around 2,000 times, increasing the reach of the campaign and providing everyone with the tools they needed to get involved.















It's #WorldRefillDay 💸 & time to turn the tide on single-use plastics. We have to change the way we view and use plastic and where possible try to refill and re-use instead. That's why I'm joining the refill revolution today. Will you join me and #ChooseToReuse? Dx #refill



9:28 am - 16 Jun 2023 - 6,352 Views







Please don't wave a single-use plastic bottle at me on #WorldRefillDay (or any other day!) or this might happen... Of course @RonJichardson is in truth fully committed to @refill #choosetoreuse @davechannel @UKTV



La Jon Richardson and 2 others



Happy #WorldRefillDay! ...

With more than 100 drinking fountains across the capital, help reduce the number of single-use plastic water bottles in London by refilling your

You can find your nearest refill station here: london.gov.uk/programmes-









It was #WorldRefillDay on Friday and just a small reminder that when you opt for a refillable bottle over bottled water you save \$1,350 a year. And countless bottles of plastic. If you have access to clean water and the ability it just makes sense! (Dress is second hand).







SPORTS DAY 2!!

Tweet

Caroline Lucas ©

@CarolineLucas

Millions of tonnes of plastic are accumulating in our oceans - great video from @refill @CitytoSea_ on #WorldRefillDay, showing how all of us can make a big difference by choosing to reuse! #ChooseToReuse 🦣



From Caroline Lucas 🔮

12:13 pm - 16 Jun 2023 - 22.9K Views

169 Retweets 3 Quotes 286 Likes 4 Bookmarks

11:32 am - 16 Jun 2023 - 32.4K Views



Today is #WorldRefillDay, a global day of action to prevent plastic pollution. Watch to learn about refillable bottles in Mexico, and sign our petition if you want refillables too! bit.ly/3J2SRLQ #BreakFreeFromPlastic #ChoosetoReuse



5:25 pm - 16 Jun 2023 - 7,041 Views



On World Refill Day, we explore and unpick the key reusable packaging business models that are being adopted to accelerate the transition to a circular economy: links.emf.org/3X8GGD1

#CircularEconomy #WorldRefillDay



1:02 pm - 16 Jun 2023 - 1,807 Views



New York State Dept. of Environmental Conservation 🧼

Tell me you use a reusable water bottle without telling me you use a reusable water bottle **

Today is #WorldRefillDay. Join the millions of people around the world who #ChooseToReuse over using single-use plastics!

Learn more: worldrefillday.org



6:15 pm - 16 Jun 2023 - 1,733 Views



It's #WorldRefillDay! Did you know? At least a fifth of plastic packaging could be replaced by reusable or refills—but the oil companies and big food and drink multinationals will do their best to persuade you otherwise. Read more on #WickedLe

World Refil Day is organised by City to Sea



Make no mistake - the fossil fuel industry will fight the end of plastic

ta Greenpeace International Retweeted



It's #WorldRefillDay # # # # # #

6-05 cm - 16 lun 2022 - 9 009 Visus

One of the key Rs (after Reduce and Reuse), Refilling has become an incredible life hack!



30 Retweets 2 Ouotes 110 Likes



Bring your bottle, bring your flask - top-up your water with just an ask.

Pop into any of our cafés and get a refill. Carrying a reusable bottle with you is a small change that makes a big difference to the environment.



:01 am - 16 Jun 2023 - 13.8K Views

8 Retweets 4 Quotes 22 Likes 1 Bookmark

· RG · pret ② • Follow .w.i. pret o 5w Get your fill of this on World Refill Day: 50p off your Barista-prepared drink every time you bring a reusable cup to Pret A lauraannwitt 5w Club Pret members - is there any incentive to bring your own cup 63? 3 likes Reply



OOA \square 68 likes

View all 1 replies

View all 1 rep

kittyman_xo 5w Where can we ge

OA





グリーンピース・ジャパン @GreenpeaceJP

5月30日の#ごみゼロの日から、6月の環境月間にかけて、「リユースが もっと広がってほしい!」という声を、皆さんの#マイタンブラーや#マ イ容器の写真と共に、SNS上で集める企画#リユースでラブアースを開 催します。

あなたの声を、ぜひSNS上で共有していただけませんか?#worldrefillday Translate Tweet



10:20 am - 30 May 2023 - 5,214 Views

8:00 am - 16 Jun 2023 - 1,530 Views





Carlsberg Group @CarlsbergGroup - 16 Jun

Today, it's #worldrefillday. Did you know that refilling one glass bottle saves energy equivalent to 6 hours of lighting with a 100 W light bulb? In 2022, we washed and refilled 5.3 billion returnable bottles worldwide cheers to this day, and to circular solutions!



38 Degrees

Ready to take action to prevent plastic pollution? #ChooseToReuse

noin millions of people around the world making one small change to their everyday routine to have a BIG impact on reducing single-use plastic this #WorldRefillDay: worldrefillday.org @CitytoSea_





En este planeta sobran residuos por todas partes y la cultura del #UsaryTirar apesta. Como hoy es el #WorldRefillDay, te invitamos a usar envases reutilizables en tu día a día, como hace nuestra activista Teresa cuando pide un café para llevar en @O_Moucho #Ourense @_Retorna Translate Tweet



1:09 pm - 16 Jun 2023 - 1,172 Views

10 Retweets 1 Quote 11 Likes



Today is #WorldRefillDay, and what better time to join the Refill Revolution and make single-use plastic a thing of the past.

Carrying a reusable coffee cup or water bottle, or finding a zero-waste store near you are simple ways to cut the amount of plastic we send to landfill.



9:00 am - 16 Jun 2023 - 1,303 Views

10 Retweets 21 Likes

World Refill Day is made possible thanks to the funding and support of our official sponsors and the hundreds of organisations that got involved around the world.



















M&S













































