

CONTACTLESS COFFEE

HOW TO SAFELY ACCEPT REUSABLE CUPS AND CONTAINERS



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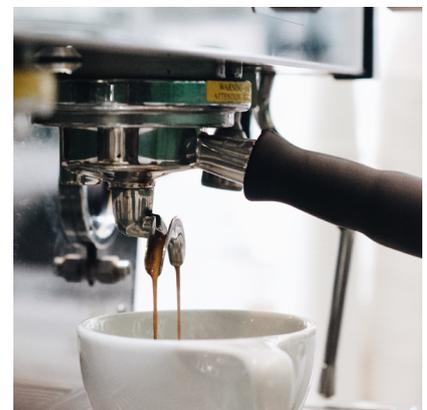
PLACE CUP

Customer places reusable cup, **lid off**, on counter. (You can use a Refill sticker to mark the spot).

MAKE COFFEE

Barista makes coffee/pours hot water for tea into a normal crockery cup or espresso shot glass and steams the milk as required.

2



3

POUR COFFEE

Without touching the customer's reusable cup, barista pours the coffee/hot water and milk into the customer's cup.

ENJOY COFFEE

Customer picks up their coffee cup, places the lid back on themselves and enjoys their hot drink.

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Visit the City to Sea website for guidance and support on safely accepting reusables and reducing single-use plastic in your business.

<https://www.citytosea.org.uk/reusables-during-covid/>