

CONTACTLESS COFFEE

HOW TO SAFELY ACCEPT REUSABLE CUPS & CONTAINERS



- 1** > **PLACE CUP**
Customer places reusable cup, **lid off**, on counter. (You can use a Refill sticker to mark the spot).

MAKE COFFEE

Barista makes coffee/pours hot water for tea into a normal crockery cup or espresso shot glass and steams the milk as required.

< **2**

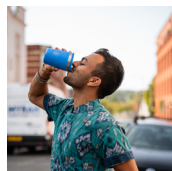


- 3** > **POUR COFFEE**
Without touching the customer's reusable cup, barista pours the coffee/hot water and milk into the customer's cup.

ENJOY COFFEE

Customer picks up their coffee cup, places the lid back on themselves and enjoys their hot drink.

< **4**



Visit the City to Sea website for guidance and support on safely accepting reusables and reducing single-use plastic in your business.
<https://www.citytosea.org.uk/reusables-during-covid/>



#ContactlessCoffee
REFILL.ORG.UK